

# Warranty and Service

Dear customers and partners,

For all the goods (except consumable materials) there is a **2-year warranty** from the moment of receipt of the goods, we are confident in the quality of the products produced and without any problems will eliminate all possible defects.

What to do, if:

**1. The ordered item has any defect.**

**In this case, being in the courier company department, you need to inform our manager about this situation (provided that the package was opened and the goods were checked for integrity, in the presence of the courier company representative).**

*\* Our experts always check every item before shipping.*

**2. You have purchased the product, and after some period of time, it ceased to function properly.**

**2.1 If the warranty of the goods has not expired, the company will carry out a warranty repair or replacement of the equipment at no additional charge.**

*Before you make the shipment, please contact our manager.*

**2.2 If the warranty period has expired, the goods can be transferred to the service center for troubleshooting.**

*\* We are selling only quality products that have the necessary quality certificates!*

*Any questions? Contact our consultant and save your time!*

**Warranty repair and replacement are not subject to:**

- products having mechanical, chemical, thermal and other damages
- equipment failed due to non-observance of equipment operation rules
- products that have traces of self-opening, repair or modernization by unauthorized persons.

# Delivery

Delivery of all orders is carried out by logistics services [DPD](#) and [UPS](#) company (depending on the country of delivery).

**Delivery time on average 2-5 days.**